Limited Service

The procedures included in this guide will help protect employees, members and customers. Following these guidelines is necessary to reducing the spread of the virus.

These are also subject to change at any time.

<table>
<thead>
<tr>
<th>AMENITIES</th>
<th>AVAILABILITY AT OLIVER’S NEST</th>
<th>AVAILABILITY AT CARDINAL 18</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Clubhouse</strong></td>
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</tr>
<tr>
<td>Golf Shop</td>
<td>Available</td>
<td>Available</td>
</tr>
<tr>
<td>Washrooms</td>
<td>Available</td>
<td>Available</td>
</tr>
<tr>
<td>Dining Area</td>
<td>Not Available</td>
<td>Not Available</td>
</tr>
<tr>
<td><strong>On Course</strong></td>
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<tr>
<td>On Course Washrooms</td>
<td>Available</td>
<td>Available</td>
</tr>
<tr>
<td>Beverage Carts</td>
<td>Available</td>
<td>Not Available</td>
</tr>
<tr>
<td>Starter</td>
<td>Available</td>
<td>Available</td>
</tr>
<tr>
<td>Marshall</td>
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<td>Available</td>
</tr>
<tr>
<td>Rakes</td>
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</tr>
<tr>
<td>Ball Washers</td>
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<td>Not Available</td>
</tr>
<tr>
<td>Garbage Can (Limited Availability)</td>
<td>Available</td>
<td>Available</td>
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<tr>
<td><strong>Practice Area</strong></td>
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<td></td>
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<tr>
<td>Driving Range</td>
<td>Available</td>
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<tr>
<td>Putting Green</td>
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</tr>
<tr>
<td><strong>Bag Drop</strong></td>
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<td></td>
</tr>
<tr>
<td>Golf Carts</td>
<td>Available</td>
<td>Available</td>
</tr>
<tr>
<td>Pull Carts</td>
<td>Available</td>
<td>Available</td>
</tr>
</tbody>
</table>
Best Practices

Social Distancing
Always maintain a distance of at least 2 meters from others.

Greetings
Avoiding common greetings, such as handshakes and instead greet with a wave.

Frequent Handwashing
Wash hands often and for at least 20 seconds and use hand sanitizer. Avoid contact with face and eyes with unwashed hands.

Self Monitoring
Self-monitor for symptoms of COVID-19 which includes a cough, fever and difficulty breathing. If any symptoms are felt, go home immediately and follow the advice of public health authorities.

Respiratory Etiquette
Practice respiratory etiquette, including coughing and sneezing into your arm. Dispose of tissues immediately into trash receptacles.

Housekeeping Practices
Enhance housekeeping practices, including cleaning and disinfecting surfaces, equipment, and high frequency touch points.

COVID-19 SYMPTOMS

Stay home if you experience any of these symptoms!

FEVER
DRIKSH
SHORTNESS OF BREATH
DISEASE THROAT
HEADACHE
Physical Distancing

• Non-medical masks or face coverings are to be worn in our indoor public spaces. A “Face Covering” means a non-medical mask or face covering such as a bandana, scarf or cloth (including a hijab and niqab) that covers the mouth and nose. These spaces include our clubhouses, pro shops, halfway houses, or other indoor areas that are shared by members, guests, and employees.

• Golf carts - Golfers from the same household may share a power cart. All others will be provided power carts with government regulated divider. Maximum 2 power carts per group. Pull carts are available. Customers must load and unload their own golf bags.

• Tee times will be expanded to 10-minute intervals. There will be no split tees to promote spacing and reduce gatherings of groups.

• All tee times must be made in advance. No walk-up tee times will be allowed.

• Customer access to the property is limited to 20 minutes prior to their tee time.

• Limit golf cart to one person except for individuals living in the same household.

• There will be private or small group instructions, lessons and camps.

• Plexiglass shields will be installed to protect employees and customers during payment interactions.

• Floor markings and signage will be used to maintain 2 meters of space between customers when a line is required or is possible.

• All seating areas (both inside and outside) that encourage group gatherings shall be removed.
Property Modifications

*We have and will be implementing these procedures at each Cardinal Golf Group facility. These may be altered based on the ever changing situations.*

- A starter shall be at the property to welcome and inform customers of guidelines and check in processes prior to teeing off.
- The pro shop shall be limited to one entry and exit point.
- Wherever possible, doors will be propped open to minimize touch points.
- Designated washrooms will be available with only one individual allowed at a time. Non-essential supplies will be removed.
- Locker rooms and shower facilities are closed.
- Bag storage and club cleaning will not be available.
- Rental and demo clubs will not be available.
Property Modifications

PRACTICE FACILITIES

All practice facilities at Oliver’s Nest are now open. Cardinal 18 practice facilities remain closed. Please respect the signage placed around the practice facilities.

• Pull carts will be available.
• No sand/seed bottles shall be provided in carts or elsewhere on the property.
• No tees or pencils will be put on carts.
• Customers shall load/unload their own golf bags on carts.

• Designated cart staging areas shall be created for the safe return of carts to appropriate area using physical barriers or signage. Customers are encouraged to remove their garbage after their round.

GOLF CART & PULL CART

FOOD & BEVERAGE

Fast Food outlets are open for take-out only and on a limited schedule. This may change in the future based on government regulations.

• A touchless ball retrieval solution will be available to reduce touch points.
• Ball washers and course furniture will be removed, where possible.
• Bunker rakes will be removed from the course.
• Pro Shop will be open as a designated location for check-in or sale of confectionary items and drinks.

ON COURSE

• Pre-paid golfers will check-in directly with the starter 5 minutes prior to their tee time. Otherwise, they will check-in and pay in the pro shop.

CHECK IN

• Only Member account charges are accepted (no signature required). All other payment types must be made in advance. No cash will be accepted on site.